

## ANSWERS TO CLARIFICATION QUESTIONS

File: AP\_3/1/13  
RFT: 2021/018  
Date: 05 March 2021  
To: Interested suppliers  
Contact: Maraea S. Pogi [maraeap@sprep.org](mailto:maraeap@sprep.org)  
Subject: Request for tenders: **Regional Technical Support Mechanism (RTSM) System Review and Upgrade**

### Question 1:

The RFT has a requirement for the drupal instance to have single signon with LinkedIn.

This capability is provided in Drupal by this module:

[https://www.drupal.org/project/social\\_auth\\_linkedin](https://www.drupal.org/project/social_auth_linkedin)

What functionality which is not proven to be provided by this module is required?

### Response:

Please refer to High Priority feature #5 which requires Single Sign On using LinkedIn, as well as Importing of suitable LinkedIn data to the Experts Registry.

### Question 2:

About the scope & budget.

- What is the budget for this project? Is the budget for both rebuild current system

<https://rtsm.pacificclimatechange.net/> or include all new features?

### Response:

We have estimated around USD 65,000. We expect to cover all the High Priority features (preference will be given to those who can cover all features within budget).

### Question 3:

In the Terms of Reference, we see you mentioned phase 2,4,5,7. How many phases are there in the project?

Response:

For this tender, we expect all specified features to be delivered. The phases mentioned refers to a planning document.

Question 4:

What is phase 1,3,6?

Response:

Refer Question 3.

Question 5:

Phases in High Priority, Medium Priority & Low Priority are not listed in section Scope of Work / Deliverables / Timeframes.

Could you explain about this?

Response:

Refer to deliverable (c)

Question 6:

"Phases refer to an internal document which will be provided to the successful bidder."

Will we just give the quotation for the development of current system, or for all phases?

If the quotation has to have all phases, it is difficult for us to give accurate time & cost, because you provide less information for phases.

Response:

Current system only as specified in key features.

Question 7:

Please confirm list of pages below and let us know if we missed any pages.

Homepage <https://rtsm.pacificclimatechange.net/>

Rapid Response Fund (RRF) <https://rtsm.pacificclimatechange.net/RRFF>

Find Expert <https://rtsm.pacificclimatechange.net/Find-Expert>

Become Expert Process <https://rtsm.pacificclimatechange.net/Expert-Profile>

Register experts Steps

Submit TA requests <https://rtsm.pacificclimatechange.net/Request-Assistance%23/>

Find TA requests

Download <https://rtsm.pacificclimatechange.net/Downloads>

FAQ <https://rtsm.pacificclimatechange.net/FAQ>

Login (form on homepage & pop-up)

Reset Password (pop-up)

=> Rebuilding website with all current pages is phase 1. Is that right?

Response:

Refer to the pages available on the RTSM plus the wireframes/screenshots provided.

Question 8:

About the new design, could you give us more information about the style you prefer to have in new system?

Response:

Refer to **Theme** section of the RFT. The design should be in line with the [SPREP website](#). Also see the [Virtual Library](#) and [PIPAP](#) for examples.

Question 9:

In High Priority points:

10. Post a tender announcement (Phase 2)

=>Is this new function? we can't find this point in the screenshots / wireframe of Appendix

Could you explain about this?

Response:

This is a new function. We anticipate it will be similar to the [SPREP tenders page](#) with some tweaks.

Question 10:

11. Subscribe to new tender announcements - receive email alerts (Phase 4)

Is this new function? Could you explain about this?

Response:

This is a new function. Users should be able to subscribe to new tender posts. When a new tender is posted, the subscribed users will get a notification via email. This would be sent out once a day.

Question 11:

12. Integration with SPREP Virtual Library - post copy of public documents for cataloguing (Phase 4)

Could you explain about this phase?

Response:

All relevant documents should have a copy posted to the Virtual Library for cataloguing purposes. This could be done in the background on a daily basis for specific documents.

Question 12:

13. Develop a Gamify Strategy to encourage experts to update their details - leaderboard, badges, likes, etc (Phase 7)

Could you explain about this phase?

Response:

A strategy to implement Gamification on the RTSM to encourage experts to keep their details up to date e.g. points for completing expert details, for logging in frequently, for linking posts, etc

Question 13:

Roles

The following key roles have been identified for the upgraded SPREP Virtual Library

- Coordinator – Full access to content
- Director – Read only access to the system expert and TA requests
- Expert – Can create and update their own expert details
- Authenticated User – Can Create TA request
- Guest (Unauthenticated User) – Access to search and limited experts information

=>are these roles of current site?

how about updates for new features of phases?

Response:

These are roles for the upgraded system. Additional roles may be added later but that is out of scope for this tender.

Question 14:

How many users in current website now?

Response:

485

Question 14:

There are 5 roles now, so how many users in each role: Coordinator, Director, Expert, Authenticated User?

Response:

We expect the following:

- Coordinator – 1
- Director – 6
- Expert – 145+
- Authenticated User – 200+
- Guest (Unauthenticated User) – Unlimited

Question 15:

How many contents in current website now?

Response:

There are at least 145 experts registered.